

WEST VALLEY CITIZEN TASK FORCE – 2006 YEAR END EVALUATION

Indicate your agreement with the statements using a scale where “0” indicates “totally disagree” and “10” indicates “totally agree.”

1. CTF Process.

Average = 7.6 Range = 10 - 4	(a) I believe the CTF process will provide for better informed decision-making.
Average = 8.4 Range = 10 - 2	(b) I am comfortable speaking candidly about key issues in the CTF process.
Average = 7.4 Range = 10 - 2	(c) The skills I have match what is required for me to fully engage in the CTF process.
Average = 8.3 Range = 10 - 5	(d) I believe NYSERDA is genuinely interested in understanding the views of the CTF.
Average = 5.2 Range = 10 - 1	(e) I believe DOE is genuinely interested in understanding the views of the CTF.
Average = 8.2 Range = 10 - 4	(f) I believe the CTF is genuinely interested in understanding the views of NYSERDA.
Average = 7.4 Range = 10 - 2	(g) I believe the CTF is genuinely interested in understanding the views of DOE.
Average = 8.3 Range = 10 - 2	(h) I clearly understand the role of the CTF and limits of its power.
Average = 6.8 Range = 10 - 2	(i) DOE representatives are fully engaged in the CTF process.
Average = 8.4 Range = 10 - 5	(j) NYSERDA representatives are fully engaged in the CTF process.
Average = 8.3 Range = 10 - 5	(k) I am satisfied that the CTF is addressing the key issues.
Average = 5.5 Range = 9 - 2	(l) I am satisfied with the impact the CTF has on key issues.

2. CTF Facilitator

Average = 9.4 Range = 10 - 5	(a) The facilitator encourages the CTF participants to be engaged in the process.
Average = 8.9 Range = 10 - 5	(b) I know what is expected of the facilitator.
Average = 9.2 Range = 10 - 5	(c) I do not have a problem communicating my issues and concerns with the facilitator.
Average = 9.2 Range = 10 - 5	(d) The facilitator is a good listener and works to understand my concerns and perspectives.
Average = 8.6 Range = 10 - 5	(e) The facilitator helps the CTF manage time well.
Average = 9.1 Range = 10 - 5	(f) The facilitator understands the issues that are discussed at CTF meetings.
Average = 8.5 Range = 10 - 5	(g) When things get tense the facilitator is able to help find ways to move ahead constructively.
Average = 9.4 Range = 10 - 8	(h) The facilitator ensures that all opinions are considered equally.

3. CTF Participation

(Please note that this question applies to your current relationship with the other CTF participants.)

Average = 8 Range = 10 - 2	(a) I am comfortable discussing issues of concern with the other CTF participants.
Average = 8.8 Range = 10 - 2	(b) I am comfortable communicating my views to NYSERDA representatives.
Average = 8.1 Range = 10 - 2	(c) I am comfortable communicating my views to DOE representatives.
Average = 8.9 Range = 10 - 7	(d) I am satisfied with the way the CTF participants work together.
Average = 8.3 Range = 10 - 5	(e) I am satisfied that affected interests are represented on the CTF.
Average = 8 Range = 10 - 5	(f) I am satisfied with the process used in developing and finalizing comments.

4. CTF Meetings

Average = 7.1 Range = 10 - 5	(a) The CTF meetings are productive.
Average = 8.5 Range = 10 - 5	(b) The CTF meetings are managed efficiently and effectively.
Average = 8.8 Range = 10 - 5	(c) The CTF clearly identifies information needs to DOE and NYSERDA.
Average = 8.1 Range = 10 - 5	(d) The presentations provided by technical staff meet the informational needs of the CTF participants.
Average = 8.6 Range = 10 - 5	(e) The format of CTF meetings provides for open discussion of key issues.
Average = 7.9 Range = 10 - 4	(f) The scheduling of the CTF meetings ensures the timely discussion of key issues.
Average = 8.9 Range = 10 - 7	(g) The meeting atmosphere is conducive to discussion.

5. CTF Benefits

Average = 6.3 Range = 10 - 5	(a) The CTF has become an effective voice of the surrounding community.
Average = 6.9 Range = 10 - 5	(b) The CTF is effective in providing advice on key issues to NYSERDA.
Average = 5.7 Range = 10 - 2	(c) The CTF is effective in providing advice on key issues to DOE.
Average = 6.4 Range = 10 - 2	(d) I am able to provide input on significant issues in a timely manner.
Average = 8.3 Range = 10 - 5	(e) I have developed positive relationships with the other CTF participants.
Average = 8.5 Range = 10 - 7	(f) I am able to communicate my needs in a way that does not cause others to be defensive.
Average = 6.8 Range = 10 - 4	(g) This experience has made me a more effective problem-solver.
	Other:

6. CTF Outreach

Average = 6.6 Range = 10 - 4	(a) The CTF is effective at sharing information with individual members' constituents and the community.
Average = 6.6 Range = 10 - 4	(b) I keep my constituents informed of the CTF developments and issues.
Average = 1.1 Range = 9 - 0	(c) I participate in the WVDP Quarterly Public Meetings to keep current on site issues.
Average = 4.0 Range = 9 - 2	(d) The local community is aware of CTF activities and developments.

7. Quality and Timeliness of Information

Average = 7.9 Range = 10 - 0	(a) The information I receive as part of the CTF process is easy to understand.
Average = 7.6 Range = 10 - 5	(b) The CTF is given adequate time to provide input to decision-makers.
Average = 7.9 Range = 10 - 5	(c) The CTF is given information in a timely manner.
Average = 7.4 Range = 10 - 5	(d) The information provided to the CTF contains the appropriate level of detail.
	Other:

8. Do you have any comments that you would like to add? If so, please use the space below and additional pages if you like. We are very interested in your thoughts and reflections on how the CTF process can be improved.

- *"It is very difficult to answer many of these questions because I have only attended one meeting. That is why on many of the questions I have answered half way with a five."*
- *"It seems like we are there to be sold or convinced of a pre-determined site remediation solution by NYSERDA and or DOE, rather than used as a resource to determine public acceptance of proposed site remediation."*
- *"The CTF remains remarkable dedicated and continues to do a great job! Thanks to all of you!"*
- *"My trust in DOE has fallen considerably over the past year, it was at a very low level even then. The 'company' line is very frustrating to deal with."*
- *"I have not been a member of the CTF for very long, relatively speaking, but have been very impressed with the CTF process on a whole. One place for improvement is public outreach and notification of the issues at hand in regard to the public. On this subject, I can do a better job of sharing information with my constituents."*
- *"With the proposed new legislation and lawsuit initiatives, the only way for the CTF to be more involved and effective is to establish regular involvement and communications with our Congressmen, Senators and their staff."*
- *"Been happy to be involved with the CTF. I learned a lot. I think the process works pretty good. Sometimes we (CTF) tend to fuss over minor details, but that's OK."*
- *In Response to question 5(h): "CTF process has brought to light public concerns that many not otherwise be openly known."*
- *In response to question 5.g: "Have we solved any problems?"*
- *"One wonders sometimes what we accomplish, but I believe things would be worse without us. There are forces much more powerful than us involved here, I hope we do have some impact for the better. We have to keep on digging. The mighty oak was once a little nut that held its ground!"*
- *Regarding question 1.e - "could" provide... whether it does is a matter for discussion." Regarding question 2: "Happy with facilitator's performance." Regarding question 3.e.& f. "The system has its flaws, but I don't know how to improve it. See also 6.d" Regarding question 4 d. & f. "we don't know what we might need to know. Sometimes material is handed out at a meeting... can't absorb and/or know what to ask/how to respond in a timely manner." Regarding question 5.a. "No way to tell whether people are informed and properly represented." Regarding question 6.c. "Perhaps a better link is needed so CTF members know what is presented to the public at the quarterly public meetings." Regarding question 7.b. & c. "TIME is a problem, especially for volunteers who have full-time jobs and families."*

Thank you for taking the time to complete this questionnaire. Your assistance in providing this information is very much appreciated.

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